

## FAIR HOUSING COMPLAINT INFORMATION

If you believe you may have been discriminated against in housing and meet the complaint requirements listed on this page, you may submit a discrimination complaint through the TWC Civil Rights Division. For additional information, visit the Texas Workforce Commission's Housing Discrimination Complaint page found here: [How to Submit a Housing Discrimination Complaint — TWC \(texas.gov\)](#)

The Civil Rights Division conducts neutral investigations and gathers information to determine if discrimination has occurred under the Texas Fair Housing Act and rules.

These are a few of the most common housing discrimination allegations:

- The landlord would not rent to me because I have a child.
- The bank would not give me a home loan because I was pregnant.
- The property manager refused to assign me a parking space close to my apartment even though I am mobility-impaired.

### Complaint Requirements

To submit a housing discrimination complaint to TWC, all of these requirements must be met:

- The property must be within the state of Texas.
- The property owner, in most cases, must have more than three properties.
- The date of discrimination must have occurred within the last 365 calendar days before the date you are submitting the complaint.
- Your complaint must specify one or more of the following types of housing discrimination: race, color, national origin, religion, sex, disability or familial status.
- Your complaint must identify the housing harm.

### How to Submit a Complaint

You must submit your complaint within one year (365 calendar days) from the date of the discrimination. You can submit a housing discrimination. The preferred method for submitting a housing discrimination complaint form is through our [Housing Discrimination Inquiry Form](#).

Complaints cannot be provided over the telephone.

### Contact Information

Fax: 512-463-2643

Address: 101 E 15th St, Guadalupe CRD Austin, TX 78778-0001

Call: 512-463-2642 or (Texas only) 888-452-4778

